



J.O. NOËL  
HOULE & FILS

## Guarantee

Dear customer,

Thank you for choosing JONH. The butcher blocks and work plans made at JONH are proudly produced from high quality kiln dried wood. They are assembled in a controlled environment and in compliance with high manufacturing standards in this area. Each block is inspected and complies with quote each client.

The guarantee is limited to one year from the date of purchase and it only applies to manufacturing defects. J.O.N.H. consent to the repair or replacement of the product after making the inspection to determine the cause of the manufacturing defect.

J.O.N.H. will cover transportation costs to and from the initial delivery address. The guarantee is limited to repair and / or replacement of the product. All other costs or disadvantages are not covered by guarantee.

J.O.N.H. can not be held responsible for damages resulting from improper maintenance, negligence, accident or intentional breakage, exposure to extreme temperatures or humidity too high or too low, causing warpage, delamination seals, stains, scratches or cracks.

In addition, the products ordered unfinished will remain in the packaging until they are finished on all sides (without exception), before being delivered or installed. In cases where the finished parts are changed or resized in any way whatsoever, the finish must be repeated on the altered parts or the guarantee is void.

To keep your block for a long time and in good condition, it is your responsibility to do the recommended maintenance depending on the chosen finish. Check with your representative or visit the website [www.mouluressjonh.com](http://www.mouluressjonh.com) in the tab: *maintenance for more information*.

For more information you can reach us at 1 800 565-6273